This document covers the following frequently asked questions:

- How can I view itemized charges?
- What is due by the 15th of each month?
- Making payments online
- How can I set up autopay?

#### How can I view itemized charges? You have two options:

- 1. Click a reference number appears in blue, and you can see a detailed breakdown of the charge.
- 2. Alternatively, download the detailed statement by clicking 'Download' in the top right corner.



#### YOUR DASHBOARD

Bookings	Back to Statements			Download
Aemberships	Account Statement as of May 31, 2024		- <b>\$1</b>	Amount Due <b>75.02</b>
	Daily activity will appear overnight.	¢	Last refresh: 19 r	ninutes ago
	Period	Summary		
mily Accounts	May 2024	Opening Balance		\$0.00
0		Proshop		
coring Factor		+ Payments/Credits	\$1,117.00	
<u>An</u>		+ Purchases/Charges	-\$1,292.02	-\$175.02
• <b>₽</b> egistrations		Food & Beverage		
		L Davina anta (Cas dita	¢0.00	() Supp

## What is due by the 15th?

The amount due is the previous month's closing balance. For example, in June, you'll pay May's balance. Check your statement for the exact amount. Note that the 'Amount Due' in your statement may differ from the real-time balance in your house account **overview**.

Ually act	ivity will appear overnight.		Last refresh:	8 hours ago
Period May 2024	Closing balance	Summary		
to be paid by June 15	to be paid by June 15	Opening Balance		\$0.00
		Proshop		
		+ Payments/Credits	\$1,117.00	
		+ Purchases/Charges	-\$1,292.02	-\$175.02
		Food & Beverage		
		+ Payments/Credits	\$0.00	
		+ Purchases/Charges	\$0.00	\$0.00
		Closing Balance	0	-\$175.02

Proshop	\$1,214.41	Food & Beverage		\$103
Daily activity will appear overnigh	it.		Last refresh: 8 hours ago	Refresh
Activate automatic billing	every 15th day of the month	Clocing Palance		
August 2024 (Current)	-\$688.77	-\$1,317.54	,	
		-\$688.77	,	
July 2024	-\$1,362.54			

## Making payments online

- 1. Click House Account' tab.
- 2. Click 'Make Payment' in the top right corner. Choose to pay the previous statement, current balance, or a custom amount.
- 3. Enter your credit card information and pay.

YOUR DASH	IBOARD		
<b>B</b> ookings	HOUSE ACCOUNT OVERVIEW Mendon Golf Club	\$10	Credit Limit Amount Due
Memberships	Proshop     Proshop     S25.00     S25.00     Several	od & \$0.00	Make payment
House Accounts	<ul> <li>Daily activity will appear overnight.</li> <li>Statements</li> </ul>	Last refresh: a minute ag	2
Family Accounts	Date	Opening Balance	Closing Balance
Ô	July 2024 (Current)	-\$175.02	-\$25.00 +
Scoring Factor	June 2024	-\$175.02	-\$175.02 •
Registrations	May 2024	\$0.00	-\$175.02 >
	View all statements 🔸		
Packages			(?) Support
CREDIT CARD	-		
PAYMENT AMOUNT	a	121	
All amounts shown last updated	as of July 5, 2024.		
Account	Select balance		Amount
House Account	-\$175.02 (Closing bala	nce)	-\$175.02
Total	-\$25.00 (Current owing Custom amount	j balance)	\$175.02
	Cancel		

# How can I set up autopay?

To set up autopay, first save your credit card in your online account. Then, email <u>office@mendongolfclub.com</u> or call the office to have autopay enabled.

As always, feel free to call 624-3770 Ext.210 or email <u>office@mendongolfclub.com</u> with any questions or assistance.